

# AgileSHIFT®

Engage with and influence change by embracing agile and lean ways of working



## Course Description

AgileSHIFT equips your staff with the knowledge and guidance to confidently understand, engage with and influence change by embracing agile and lean ways of working. AgileSHIFT training and certification will help you enable transformational change in your organization.

## Audience

Most organizations know that they need to transform, and work in a more agile way. Yet a frequent problem is the creation of isolated agile delivery teams unsupported by a wider organizational engagement initiative. These agile delivery teams need to interact with other business functions including Finance, HR, Operations, Sales & Marketing and Legal. Often, these teams do not know why an agile approach is being used, the benefits associated with it or how best to enable that way of working. Plus, their traditional working processes are not set up to support agile. This is where current approaches to organizational agility are failing. AgileSHIFT has been designed to be used by the entire organization, regardless of role, function or seniority. Through enabling the whole organization to learn and understand the value and benefits of agility and where and how it should be adopted, the organization can begin to transform.

## Learning Objectives

The AgileSHIFT certification will equip you to:

- ✓ recognize and understand why transformation in your organization is necessary
- ✓ utilize agile and lean ways of working to be able to work in more agile ways immediately
- ✓ be part of a culture of organizational-wide agility
- ✓ use the tailorable framework to champion change within your organization.

## Prerequisites

To take the examination you must have taken an AgileSHIFT training course with an accredited training provider.



# Course Outlines

## **Module 00: Introductions and Agile baseline**

- 0.1 Your Feature map
- 0.2 Why, What and How
- 0.3 Our Ground Rules
- 0.4 What is Value
- 0.5 What Agile is NOT
- 0.6 What Agile is

## **Module 01: Why Agile**

- 1.1 VUCA
- 1.2 The Rise of Technology
- 1.3 Tech Shift
- 1.4 Human Resources and HR
- 1.5 Disruptors
- 1.6 Black SWAN Events
- 1.7 The Delta

## **Module 02: The Mindset and Agile**

- 2.1 The Stages of Learning
- 2.2 Value Creation
- 2.3 Agile Values
- 2.5 Agile Principles

## **Module 03: Enterprise Agility**

- 3.3 Definition Enterprise Agility
- 3.4 The Agile Umbrella
- 3.5 Response to Change
- 3.6 RTO and CTO
- 3.7 Organizational Transformation
- 3.8 Agile Transformation Success stories
- 3.9 Multi-model working

## **Module 04: AgileSHIFT**

- 4.1 AgileSHIFT purpose
- 4.2 Understanding your organization
- 4.3 The Co-creation of Value



- 4.4 The value Path
- 4.5 Creating A culture of Enterprise Agility
- 4.6 Agile Culture

## **Module 05: The Framework**

- 5.1 Enabling Agile across the Organization
- 5.2 Organizational Strategic Alignment
- 5.3 The Key role of middle managers
- 5.4 AgileSHIFT Principles
- 5.5 AgileSHIFT Practices

## **Module 06: Making the AgileSHIFT**

- 6.1 AgileSHIFT Roles
- 6.2 AgileSHIFT Team
- 6.3 AgileSHIFT Coach
- 6.4 AgileSHIFT Sponsor
- 6.5 Communication
- 6.6 Impact of Technology on Skills
- 6.7 Cross Skilling

## **Module 07: AgileSHIFT Workflow**

- 7.1 Iterative approach to work
- 7.2 Expressing the Vision
- 7.3 Customer Stories and Epics
- 7.4 Relative Estimating
- 7.5 Story Points
- 7.6 Velocity
- 7.7 Other Tools and Techniques
- 7.8 Change Roadmap and Task List
- 7.9 Delivering Incremental change
  - 7.9.1 The iteration Cycle
  - 7.9.2 Iteration Activity Flow
  - 7.9.3 Iteration Planning
  - 7.9.4 Daily Stand-ups
  - 7.9.5 AgileSHIFT Value Demo
  - 7.9.6 Iteration Retrospective
  - 7.9.7 Canceling an iteration
  - 7.9.8 Canvases
  - 7.9.9 Agendas
    - 7.9.9.1 AgileSHIFT Closout



## About the Examination

Delivery	Computer-Based (Online)
Format	Closed book
Proctoring	Online
Duration	45 minutes (candidates taking exam in a language that is not their native, may be awarded 25% extra time)
# of questions	33, simple multiple choice (1 mark per question)
Pass Grade	60%

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