









Great to meet you...

just some housekeeping before we get going...

- Emergency exits/alarms
- Emergency assembly points
- Facilities





TIMETABLE

DAY 1

- Start 09.00
- Break 10.45 to 11.00
- Lunch 12.30 to 13.30
- Break 14.45 to 15.00
- Close 16.30

DAY 2

- Start 09.00
- Break 10.45 to 11.00
- Lunch 12.30 to 13.30
- Break 14.45 to 15.00
- Close 16.30





WELCOME TO THIS EVENT

Accredited trainer XYZ

Delivered by Megasoft



COURSE OBJECTIVES

By the end of the course you will be able to understand

- Why organizations need to create a culture of enterprise agility in response to a changing context
- How we can all start to think and work differently to enable change
- The key concepts of the AgileSHIFT framework
- The AgileSHIFT delivery approach



ABOUT AXELOS

AXELOS is the "Home of Best Practice"

- Curating and Developing methodologies and bodies of knowledge which support professionals in
 - Project, Programme and Portfolio Management
 - Risk Management
 - Agile Management
 - Service Management
 - Cyber Resilience





AXELOS PRODUCTS

- AXELOS products are used by private, public and not-for-profit sectors in more than **150 countries** to improve employees' skills, knowledge and competence in order to support both individuals and organizations in working more effectively
- The AXELOS mission is:
 - "To make individuals and organizations more effective by providing practical guidance, content and qualifications distilled from real world experience and developing practices."



INTRODUCTIONS & GROUND RULES

- Self-organise into teams
- 15 minutes to prepare a presentation to give to the other teams
- Present your team members
 - Minimum name, role, company, course expectations, something "interesting"
- Agree and rank 3 suggested ground rules
- And, what does the word "SHIFT" mean to you?
- Present your team, ground rules and definitions (guide - no more than 1 minute per person)
 - Can you think of an innovative way to share?





UNDERSTANDING SOME TERMINOLOGY

- Self-organise into teams
- List 3 terms that you would be interested in understanding and defining
- 10 minutes

(including value, disruptor, agile, Agile, transformation, cocreation, benefit, etc)





A CHANGING CONTEXT



BEFORE WE BEGIN...

What is "value"?



Value = the benefits delivered in proportion to the resources put into acquiring them



WE'RE ENTERING A NEW ERA

- We're leaving the Industrial Age
- This is probably the "Network Age"...
- ... or it might be the "Social Age"
- The rise of new technologies
- Importance of customer experience and what value means





A 'VUCA' WORLD

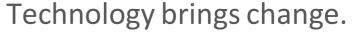
The dynamic and fast moving nature of the world today:

- Volatility
- Uncertainty
- Complexity
- Ambiguity





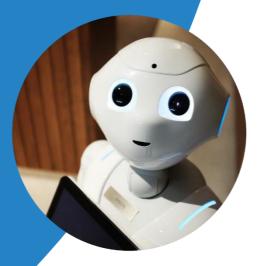
THE INCREASING ROLE OF TECHNOLOGY



Have you experienced tech-driven change?

Work in teams to list 5 changes you have noticed at work or home that are driven by technology.

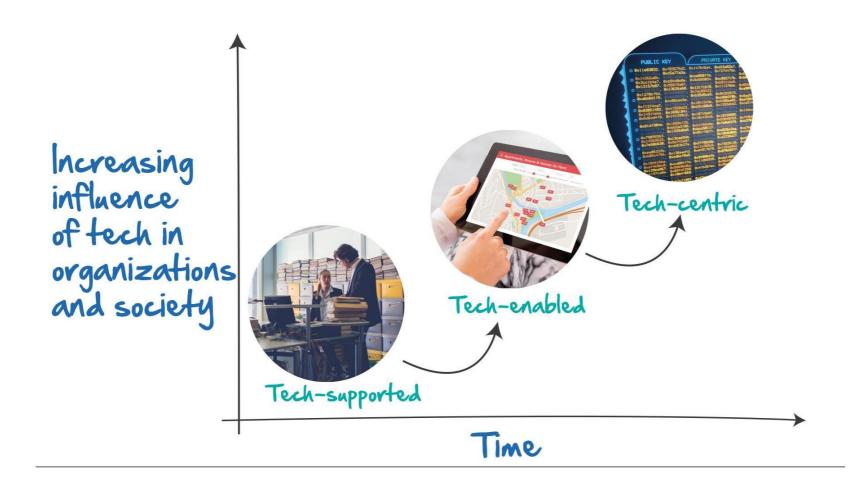
Time: 10 mins.







TECH SHIFT





THE POWER OF DISRUPTORS

- Current and new market participants seek to change the established "knowns" and "norms" of a sector
- Every incumbent operator is under threat
- Disruptors focus on bringing innovation to all environments



Disruptor defined: "an entity that changes the way an industry or sector operates, especially in a new, more effective and unexpected way. They may create a market where none existed before"



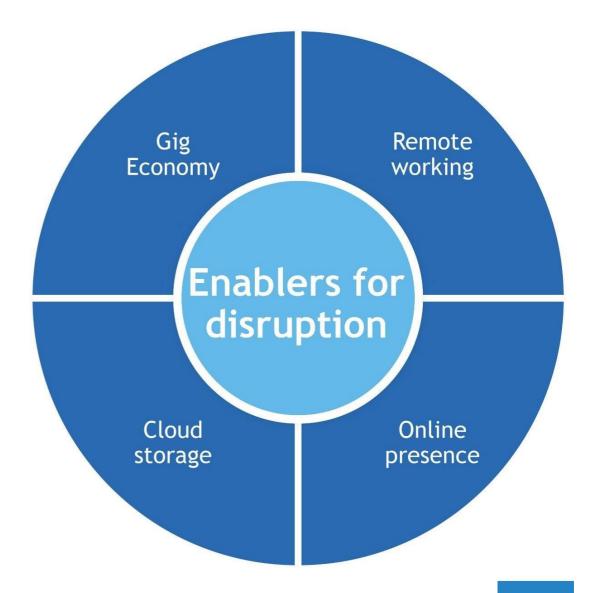


DISRUPTORS ARE ENABLED

Factors that enable disruption include:

- "Gig economy" a flexible labour market
- Remote working globally distributed teams
- Cloud storage and processing power
- Online presence: reviews and testimonials replace value of physical assets, reputation and history to customers







BLACK SWAN EVENTS

- A totally unexpected and unpredictable event
- Cannot be forecast, but should be prepared for
- Major impact and could lead to disruption

